

Part of the subscription package I previously purchased for the 2020-21 season has been cancelled. What are my options?

Please review your options here, <https://www.whartoncenter.com/events-tickets/become-a-subscriber>. When you are ready to move forward with your preferences for the 20-21 season, fill out this form, <https://whartonforms.wufoo.com/forms/r21mq3t1yiy6xq/>.

How do I make Wharton Center aware of my plans moving forward with my remaining subscription?

When you are ready to move forward with your preferences for the 20-21 season, fill out the form found here - <https://whartonforms.wufoo.com/forms/r21mq3t1yiy6xq/>.

Those requesting to continue with their subscription order will be seated within their priority following the original date/time stamp their subscription order was received. Please do not submit a new order. Seating with Priority 1 is set to begin on September 28. If continuing with your subscription, original subscription pricing remains the same.

Requests for your entire subscription to be donated, issued to a gift card, or refunded will be processed immediately.

If I choose not to purchase a subscription for the 20-21 season, will I forfeit my subscription history?

While we hope you return as a subscriber to our 20-21 reimagined season, we understand if you do not feel comfortable attending live events. We are happy to honor your subscription history/priority status if you choose not to subscribe this season.

If I have not yet purchased a subscription, can I still buy one?

Yes. Please fill out the interest form here <https://whartonforms.wufoo.com/forms/r1gprh3g1jr0r2d/>.

How will Wharton Center distribute season tickets?

Wharton Center will be utilizing mobile tickets for the 20-21 season. Mobile tickets will provide a safe and contactless environment for our patrons. Mobile ticketing also provides:

- Quick and easy entry to performances using your mobile phone or smart device
- Instant access to all your season tickets
- Reduced risk of lost, stolen, counterfeit or forgotten tickets

What happens if a performance at Wharton Center is canceled during the 20-21 season?

We remain hopeful that cancelations will not take place, but if it does happen, subscribers and donors will have the option to receive a full refund, make a donation to [Wharton Center's Relief Fund](#) or exchange their tickets for future events. Please refer to our ticket policies for events that proceed as scheduled.

What information is Wharton Center using to determine if it is safe to gather for performances again?

The health and safety of our patrons, artists, and staff is our top priority. Wharton Center continues to engage in conversations to ensure that we protect all who visit our center. This includes following the direction of Michigan State University, the State of Michigan, and CDC guidelines.

What safety precautions will Wharton Center implement this season?

Wharton Center continues to engage in conversations to ensure that we protect all who visit our center. This includes following the direction of Michigan State University, the State of Michigan, and CDC guidelines. We are also in constant communication with scheduled artists and colleagues in the theatre industry, sharing best practice information.

We commit to keeping patrons informed as additional safety measures are implemented or planned. [Click here](#) for the most up-to-date list of safety protocols.

Is Wharton Center considering live streaming performances or offering virtual performances?

We are currently scheduling virtual performances from artist's homes and will release that schedule soon. Live streaming of 20-21 performances from Wharton Center is still under review.

What if a subscriber does not feel comfortable attending a performance due to illness or safety concerns?

As always, you, our staff, and artists are our top priority. If you are ill and unable to make it to a performance, reach out to the Ticket Office at least three days in advance of the performance date for a refund or exchange (pending availability).

How can we help Wharton Center through these times?

Continuing your subscription package for the 20-21 season will show your commitment to Wharton Center and help us continue to provide the best in performing arts throughout the year.

Private support is also more important than ever to stem the current loss and help Wharton Center meet the challenges of recovery in the year ahead as we continue to seek high-quality artists for future performances and keep Wharton Center running.

If you choose not to subscribe this season, please consider an additional donation to the Wharton Center Relief Fund to mitigate the financial impact. Generous donations will allow Wharton Center to continue enriching our community with education and engagement programs.