

Wharton Center Patron Safety Protocols

Wharton Center has been taking significant action to ensure the safety of all patrons and visitors once we can reopen. As we look toward reopening to the public, these are the measures we have implemented or are looking into. We will provide updated safety information as it continues to develop.

Parking

- Card readers, elevators, and stair handrails will be disinfected regularly
- At events, all parking attendants will wear Personal Protective Equipment (PPE)
- New pre-pay parking options available at some events

Security

- If magnetometers and bag checks resume, all security staff will wear appropriate PPE
- Signage and floor markings in place to ensure social distance between patrons
- Face coverings are required in the building

Ticket Office

- New mobile ticket delivery
- Floor markings placed in line to maintain social distance
- Hand sanitizer will be available at every window
- Credit card machines will be placed on your side of the window to swipe your own card

Common Areas & Lobbies

- Hand sanitizing and disinfecting wipe stations located throughout the facility for patron use
- Elevator capacity will be limited, hand sanitizer inside for use before and after pushing buttons
- Furniture will be separated and routinely sanitized along with other touchpoints

Restrooms

- Restrooms will feature all touchless appliances, including toilets, sinks, soaps, and paper towel dispensers

Merchandise & Concessions

- Signs and floor markings will be placed to maintain social distancing
- Option to pre-order merchandise at some shows
- Touchless credit card payment options at both the merchandise and concession stands
- All concession items will come pre-packaged to ensure sanitation

Cobb Great Hall & Pasant Theatre

- Social distance seating for performing arts events
- Touchless ticket scanning
- Patron movement will be limited once in the theater